



Ref: LAL/era

Date: 25 January 2021

Dear Parents and Carers

At The Sittingbourne School we are committed to ensuring we can support all of our students with their online learning. In order to continue to help students and families, we are requesting that you complete the attached form by Friday 29 January 2021 to inform us of any additional technological needs your child may have.

In addition to this, the government, alongside mobile data providers, have organised a scheme to increase mobile data allowance for those families who are using the internet more at home during the school closure. They recognise that with students completing home learning, often alongside parents working from home, there is more strain on the normal data allowances.

The school is simply the organisation that makes the referral on the parents' behalf, we do not have any control over what offer is given by the internet provider and whether parents will be awarded it.

Who can get help: schools, trusts and local authorities can request mobile data increases for children and young people who:

- Do not have fixed broadband at home
- Cannot afford additional data for their devices
- Are experiencing disruption to their face-to-face education

Children with access to a mobile phone on one of the following networks might be able to benefit:

- Three
- Smarty
- Virgin Mobile
- EE
- Tesco Mobile
- Sky Mobile
- O2
- Vodafone

Other networks might join the scheme at a later stage. Please be aware that each network appears to have a different 'offer.'

If you feel additional mobile internet data is something that your child might need at this time, please complete questions 6-10 additionally to 1-5 on the survey [here](#).

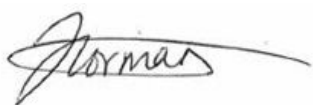
PLEASE NOTE WE CANNOT PROCESS ANY REQUEST WITHOUT ALL THE INFORMATION.

Our IT department will need the following information from you when completing this form:

- The name of the account holder for the phone account
- The phone number of the mobile phone linked to the account
- The mobile network of that device
- Do you pay monthly or Pay As You Go (PAYG)

Please do not hesitate to contact us if you need any further information or support regarding your child's learning. You can either do this by emailing [tss-office@swale.at](mailto:tss-office@swale.at) or visiting our website and clicking on the [link](#) to report an issue.

Kind regards



Ms J Lorman  
Deputy Headteacher



Ms L Allum  
Learning Leader