



FREQUENTLY ASKED QUESTIONS FOR PARENTS AND CARERS

REMOTE TEACHING AND LEARNING at THE SITTINGBOURNE SCHOOL

Does my child need to follow their exact timetable every day?

No, we recommend that your child should be working between 3 - 4 hours per day (GCSE and Sixth form students are expected to spend further time on independent learning).

However, this will, of course, vary depending on your situation, internet and computer access. Much of the research suggests forming a family routine supports your child with their learning. Please remember to take regular breaks from computer screens.

If a teacher sets work, does it have to be completed straight away?

No. Teachers are setting realistic deadlines to allow your child time to access and process their learning. Should your child struggle to finish the work, all they need to do is write a private message in Google Classrooms to let their teacher know.

My child has completed all the set work. When will the next lesson be uploaded?

If your child has completed all of their work, this is lovely to hear. Our recommendation would be to encourage your child to read a book or news article, complete some daily exercise or to support you in some way around the house. Should your child wish to continue working on their school learning, they can access subject-specific resources via the [school website](#) under 'Home Learning'.

My child has submitted their work to Google Classroom, when will their teacher respond? If your child is part of a whole class self-isolating, class teachers will respond to questions during your child's timetabled lesson. If your child is an individual self-isolating, the class teacher will respond as soon as they can.

I emailed my child's teacher. When can I expect them to reply to my query?

In responding to parental queries, staff will always aim to reply within two working days.

My child struggles to understand some of the work set. Will there be "live" lessons?

If your child is struggling with the work set, they do need to let their teacher know through Google Classroom. Alternatively, you can raise this with their head of year. In terms of "live" lessons, there are many concerns and pressures with this style of teaching. The drawbacks include restrictions in computer and internet access and a quiet space in a busy household. The most challenging issue is safeguarding for both our students and teachers. There have been many stories across the world of "hackers" joining classrooms with inappropriate content. For these and other reasons, we are not pursuing "live" lessons. However, staff will be pre-recording short lessons to provide more detail and explanations.

When my child does return to school, will they be behind?

If your child has completed the work set on Google Classroom or the home learning pack, then no, they will not be behind.

Whom do I contact if my child is struggling to access Google Classroom?

On our [school website](#) under Home Learning, there is a section, which provides comprehensive guidance on how to access Google Classroom and Google Drive. Should you still have problems, please contact your child's head of year.